

# Clifton CC

## Re-Opening Guidelines

In order for us to be able to re-open the club, there are a number of government guidelines which members **MUST** follow if you are to use our facilities. We ask all for you to understand that the safety of our staff and customers at this unprecedented time is paramount and that you work with us to help this run as smoothly and efficiently as possible. Everyone needs to be patient and understand that for the time being things will not be able to be as they were, this is going to be the 'new normal' and we need to work together.

At present the government guidelines indicate there is to be no live events (including sport) shown and we feel at present we must follow this instruction. Hopefully in the near future we can relax this rule.

We apologise for the amount of information below but ask that you all read this and follow the procedures to help make these difficult times a little easier.

As previously stated, **NO** non-members will be allowed on the Club premises at this present time. We are a family club and welcome your children to come along with you but we ask all parents in these challenging times to make sure they are following the guidelines and not running in and out of the club.

### ARRIVAL

- 1 On arriving at the club for the first time, members will be greeted by a volunteer and will be given their new membership card which will be in an envelope with your name on. No membership will be processed on the day and the cut off to be processed for the weekend is midnight Tuesday each week prior to the weekend.
- 2 Once you have your card you will be asked to swipe your card through the reader which will then give us an electronic log of your presence at the club on that day. We have been asked by the Government to keep a list of every 'attendees' name, address and contact number for Track and Trace so by swiping in, this will be our 'register'. This **MUST** be done on every visit.
- 3 After you have swiped your card you will need to go out of the front door and enter the club through the function room emergency exit where a corridor will be formed with 2 meter lines to enable social distancing in the queue.

### PURCHASING OF DRINKS

- 1 We will be installing screens on the bar for the safety of our staff and yourselves.
- 2 We will only be serving from the function room side of the bar so please do not enter the members side to purchase drinks as the staff will not be able to serve you.
- 3 No one will be served without a membership card being shown at the bar. Regarding payment we are asking all to pay contactless if at all possible. If you need to use notes, we are asking you to put the money onto your membership card and then pay for drinks with your card as we will not be handling any change at present
- 4 Where possible, please try to avoid touching the bar area.

<b><u>SEATING AREAS</u></b>	
1	Once you have purchased your drinks you have the options of sitting in the function room, sitting in the members room, or going outside and making use of our 'new seating area'. The committee have also decided to make the new resin area at the front of the club a NO SMOKING area and we ask if you are smoking to please respect this rule and go to the end of the club to smoke.
2	As I am sure you will appreciate the seating areas in the members and function room side will be limited and we will have seating set out to enable social distancing and we ask <b>ALL</b> members to follow the government guidelines for the safety of yourself and others. Should you come in as a family we will have other chairs available to add to the area you are sitting but we ask you to please put them back when you have finished with them.
3	Seating will be restricted and once full all other members will have to sit outside, this will be on a first come, first served basis.
4	There is to be <b>NO STANDING OR CONGREGATING</b> around any of the bar areas.
<b><u>TOILET FACILITIES</u></b>	
1	Toilets will be 1 in 1 out and an area will be made available in the members area if a queue is needed and the disabled toilet can also be used by all as another toilet. The function room toilets will also be available again on a 1 in 1 out basis and we ask you to queue showing social distancing having respect for your fellow members. There will be a notice on the toilet doors and will need to be turned on entry and exit
<b><u>GENERAL HYGIENE/CLEANLINESS</u></b>	
1	There will be hand sanitisers around the club in prominent positions which we would ask you all use on a regular basis. The Toilets will be stocked up with soap for you to wash your hands on a regularly basis
2	We will be regularly cleaning the toilets, door handles and general surfaces but should you have any concerns please report to the staff immediately.
<b><u>SOCIAL DISTANCING</u></b>	
1	We all know the layout of the club and know there are a few pinch points which make it impossible to pass with social distancing so we ask all members to show respect to fellow members and give way when you need to.

The Committee along with our staff have worked hard to enable us to re-open, any Members who are found to be not adhering to the guidelines, or making things difficult for the staff or other members will be asked to leave.

As time goes on and guidelines are changed, we will react as quickly as possible to bring these into place. This is a new environment for us all, so until we have tried it, we do not know how it will work. Any suggestions or concerns, please feed them back.

Let us all work together so we can enjoy the facilities in a 'safe' environment.