

Clifton CC

Re-Opening Guidelines April 2021

Following the recent Government announcement, we are delighted to announce the club will be re-opening on Monday 12th April for members only. To be able to do this and follow the guidelines there are many rules which members **MUST** follow if you are to use our facilities. We ask for you all to understand that the safety of our staff and customers at this unprecedented time is paramount and that you work with us to help this run as smoothly and efficiently as possible. Everyone needs to be patient and understand that for the time being things will not be able to be as they were, this is going to be the 'new normal' for a short period and we need to work together.

We apologise for the amount of information below but ask that you all read this and follow the procedures to help make these difficult times a little easier.

As previously stated, **NO** non-members will be allowed on the Club premises at this present time. We are a family club and welcome your children to come along with you, but we ask all parents to make sure they are following the guidelines and not going in the club other than for using the toilets.

Opening hours are as below but may change and we will advise as they do:

Monday 12th 12pm to 9.30pm

From Tuesday 13th until further notice:

Monday - Wednesday 6pm to 9.30pm

Thursday & Friday 4.30pm to 9.30pm

Saturday 12pm to 9.30pm

Sunday 12pm to 9pm

ARRIVAL

- 1) On arrival at the club, we ask you to make sure you scan the QR code to enable us to follow the government guidelines of track and trace. If you do not have a smart phone, you **MUST** fill in the visitor's log which will be available from our staff. The change from the last lock down is everyone over 16 must scan or log in not just 1 person from each family.
- 2) Once you have signed in you must find a seat before you can order any drinks.

PURCHASING OF DRINKS

- 1) We have a new App which can be downloaded from your app supplier to enable you to order and pay for drinks directly from your table. Please follow the instructions on the App. Once your drinks have been ordered your drinks will be delivered to your table by our staff. This will be available from around the 15th April and we will advise as soon as we have the information available.
- 2) Whilst we are encouraging everyone to use the App, we appreciate some will not have the facility and you will need to make yourselves aware to our staff to order your drinks.
- 3) Government guidelines state you must be sat down to be able to purchase drinks.

SEATING AREAS

- 1) To follow government guidelines groups MUST be a maximum of 6 people but can be more than 6 if comprised from only 2 households.
- 2) All seating areas will be numbered to help with the ordering of your drinks.
- 3) Please do not move any seating laid out as it is set up following the government guidelines.

TOILET FACILITIES

- 1) Toilets will be available in both the members side and the function room. We ask you wear a mask at all times whilst in the club and always observe social distancing. The disabled toilet can also be used by all as another toilet. Please have respect for your fellow members whilst queuing for the toilets.

GENERAL HYGIENE/CLEANLINESS

- 1) There will be hand sanitisers around the club in prominent positions which we would ask you all use on a regular basis. The Toilets will be stocked up with soap for you to wash your hands.
- 2) We will be regularly cleaning the toilets, door handles and general surfaces but should you have any concerns please report to the staff immediately.

SOCIAL DISTANCING

- 1) We all know the layout of the club and know there are a few pinch points which make it impossible to pass with social distancing, so we ask all members to show respect to fellow members and give way when you need to.
- 2) In the event of bad weather, shelter will not be available inside the club, we apologise for this but are sure all our members understand this is out of our control at this present time.

The Committee along with our staff have worked hard to enable us to re-open, any Members who are found to be not adhering to the guidelines, or making things difficult for the staff or other members will be asked to leave.

As time goes on and guidelines are changed, we will react as quickly as possible to bring these into place. This is a new environment for us all, so until we have tried it, we do not know how it will work. Any suggestions or concerns, please feed them back.

Let us all work together so we can enjoy the facilities in a 'safe' environment.